

COREY COMP

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EDUCATION

La Salle University, Philadelphia, PA

Master of Science

Expected May 20XX

Computer Information Science

- GPA: **3.8**

Temple University, Philadelphia, PA

Bachelor of Science

May 20XX

Major: **Computer Science**

- GPA: **3.5**

SKILLS

Proficient in Salesforce administrator, APEX Debugging, POSTMAN, ASP.NET Core MVC (Visual Studio 2022), SQL, Excel, Tableau, HTML, CSS, JavaScript, VUE.JS, C, C++, C#, BOOTSTRAP, Hardware validation & MS Office

RELEVANT EXPERIENCE

La Salle University IT Department, Philadelphia, PA

Graduate Assistant

August 20XX – Present

- Enter all support requests as tickets in the ITSM tool and verify user data
- Troubleshoot and document computer hardware, software, and mobile device
- Develop new and audit existing knowledge base articles and reference documents for recurring issues/questions
- Fielding incoming phone calls, emails, and appointment support requests at the Helpdesk

Vox Funding, Philadelphia, PA

Software Developer Intern

June 20XX-August 20XX

- Involved in various stages of SDLC in salesforce and Azure DevOps
- Developed and maintained workflows, custom fields and approval process in Salesforce
- Performed QA of salesforce screen flows and automations
- QA of API with POSTMAN for debugging and finding bugs
- Performed documentation for the development and QA of API using POSTMAN

Princeton Senior Resource Center, NJ

Technical Assistant Volunteer

March 20XX-April 20XX

- Provided technical assistance for the students and professors
- Solved audio and video issues of the class
- Monitored Zoom class and helped the senior members and professors create great learning experience with the help of presentations

RELEVANT PROJECT

Covid Vaccine Record Application

January 20XX-March 20XX

- Designed and implemented a website in ASP.NET MVC using database programming
- Used HTML, CSS and Bootstrap to implement front end for the website
- Created an application that assists in updating the covid vaccine records of students in a university